Welcome to touchless vending™!

Beautiful Consumer Experience
Remote Pricing
100% Cashless
Sensit® Patented Guaranteed Delivery System
20% More Retail Space
90% Fewer Service Calls
25% Longer Service Cycles
6 Selections – 39" Wide
Parts Interchangeable with Most AMS Vendors
Instant Telemetry & VMS Embedded
Polyurethane Foamed-in-place Construction
3-year Warranty for Board and Sensors
1-year Warranty on Other Parts Excluding Glass and Paint Finish
Use Any Type of Payment with vīv!

Contact your trusted AMS Distributor to order NOW!

One Solution for Cashless, Hardware, Telemetry & VMS!
No Purchase Required
touchless vending™ Consumer Experience
Freedom to Pay with Flexible Payment Options
No Stored Value
Instant Data Transfer to VMS
AMS Touchless Vending Machine – Frequently Asked Questions (FAQ)

How do I order a Touchless vending machine, and what does it cost?
Contact your local AMS distributor.

What is the cost of vivo?
$10.00/month includes access to Vagabond's VMS and instant telemetry network.

How much are the transaction fees?
5.95%

How does the Touchless machine work?
Consumers interact with the Touchless machine using the vivo app (available at the App Store or Google Play Store) to make purchases.

Can you run the Touchless machine without vivo?
vivo is needed to enable the transaction and to “turn the coils” to provide an almost magical experience.

I purchased the Touchless machine. What's next?
Each machine comes with step-by-step instructions for activating the Touchless machine and vivo.

What are the advantages of the Touchless machine?
The Touchless machine eliminates the cost of coin mechs and bill validators. Fewer parts means 70–90% fewer service calls. No cash in the machine decreases theft and vandalism. 20% more retail space and instant telemetry for VMS providers results in ~25% longer service cycles between machine visits as machines are better merchandised and hold more product—all in the same dependable 39” cabinet AMS customers have come to love!

Do I need a touch screen?
No, the consumer’s phone displays all information including up-to-date nutritional information available for each product in the Touchless machine.

What are the dimensions and weight of the Touchless machine?
The Touchless is 39” wide, 72¾” high, and 35¾” deep. Each empty unit weighs approximately 645 lbs and can hold up to 728 units of various products.

Do I need to install additional hardware?
No additional hardware is required as all necessary components are installed at the AMS factory.

Can I install other payment peripherals like bill validators, coin mechs or credit card readers?
No, the AMS Touchless is designed to be completely payment peripheral-free and doesn't have space for additional payments hardware.

What are the ideal locations for the Touchless machine to WOW consumers?
We recommend placing the Touchless machine in large office buildings, office parks, college campuses, financial institutions, military bases, etc.—locations with larger, less “transient” populations. Operators should confirm that there is solid cell phone coverage.

It's great that Vagabond VMS and vivo are included, but can I still use my current VMS?
Yep! vivo also works with Cantaloupe. (Vendsys and Streamware coming soon.)

We love the AMS Touchless, but can I use vivo on my existing vending machines?
Yes, vivo works on MDB machines and can be ordered through Vagabond at vgbnd.co/marketplace.

Who do I call if there is an issue with the control board, machine motor, etc.?
Contact AMS Customer Support at 304-725-6921 or support@amsvendors.com with any machine-specific questions.

Who do I call if there is an issue with vivo?
Contact the Vagabond Member Relations Team at 202-695-8228, option 2, or support@vgbnd.co with any technology questions.

I received stickers with the machine. What are they for?
The stickers communicate to consumers how to download the vivo app to make purchases at the machine. If any stickers are damaged, call 202-695-8228, option 2, to order new stickers.

For more information about vivo, please contact Vagabond at 202-695-8228, option 2, or email info@vgbnd.co.

info@amsvendors.com • 304-725-6921 • amsvendors.com | info@vgbnd.co • 202-695-8228 • viv-it.co