



ETL & NAMA CERTIFIED



Contact your trusted **AMS Distributor** to order **NOW!**

Welcome to touchless vending™!

Beautiful Consumer Experience

Remote Pricing

100% Cashless

Sensit® Patented Guaranteed Delivery System



20% More Retail Space

90% Fewer Service Calls

25% Longer Service Cycles

6 Selections – 39" Wide

Parts Interchangeable with Most AMS Vendors

Instant Telemetry & VMS Embedded

Polyurethane Foamed-in-place Construction

3-year Warranty for Board and Sensors

1-year Warranty on Other Parts Excluding Glass and Paint Finish

Use Any Type of Payment with **v̄iv!**



by vagabond

One Solution for Cashless, Hardware, Telemetry & VMS!

No Purchase Required

touchless vending™ Consumer Experience

Freedom to Pay with Flexible Payment Options

No Stored Value

Instant Data Transfer to VMS

AMS Touchless Vending Machine – Frequently Asked Questions (FAQ)

How do I order a Touchless vending machine, and what does it cost?

Contact your local AMS distributor.

*What is the cost of **viv**?*

\$10.00/month includes access to Vagabond's VMS and instant telemetry network.

How much are the transaction fees?

5.95%

How does the Touchless machine work?

Consumers interact with the *Touchless* machine using the **viv** app (available at the App Store or Google Play Store) to make purchases.

*Can you run the Touchless machine without **viv**?*

viv is needed to enable the transaction and to “turn the coils” to provide an *almost* magical experience.

I purchased the Touchless machine. What's next?

Each machine comes with step-by-step instructions for activating the *Touchless* machine and **viv**.

What are the advantages of the Touchless machine?

The *Touchless* machine eliminates the cost of coin mechs and bill validators. Fewer parts means 70–90% fewer service calls. No cash in the machine decreases theft and vandalism. 20% more retail space and instant telemetry for VMS providers results in ~25% longer service cycles between machine visits as machines are better merchandised and hold more product—all in the same dependable 39" cabinet AMS customers have come to love!

Do I need a touch screen?

No, the consumer's phone displays all information including up-to-date nutritional information available for each product in the *Touchless* machine.

What are the dimensions and weight of the Touchless machine?

The *Touchless* is 39" wide, 72½" high, and 35¾" deep. Each empty unit weighs approximately 645 lbs and can hold up to 728 units of various products.

Do I need to install additional hardware?

No additional hardware is required as all necessary components are installed at the AMS factory.

Can I install other payment peripherals like bill validators, coin mechs or credit card readers?

No, the AMS Touchless is designed to be completely payment peripheral-free and doesn't have space for additional payments hardware.

What are the ideal locations for the Touchless machine to WOW consumers?

We recommend placing the *Touchless* machine in large office buildings, office parks, college campuses, financial institutions, military bases, etc.—locations with larger, less “transient” populations. Operators should confirm that there is solid cell phone coverage.

*It's great that Vagabond VMS and **viv** are included, but can I still use my current VMS?*

Yep! **viv** also works with *Cantaloupe*. (*Vendsys* and *Streamware* coming soon.)

*We love the AMS Touchless, but can I use **viv** on my existing vending machines?*

Yes, **viv** works on MDB machines and can be ordered through Vagabond at vgbnd.co/marketplace.

Who do I call if there is an issue with the control board, machine motor, etc.?

Contact AMS Customer Support at 304-725-6921 or support@amsvendors.com with any machine-specific questions.

*Who do I call if there is an issue with **viv**?*

Contact the Vagabond Member Relations Team at 202-695-8228, option 2, or support@vgbnd.co with any technology questions.

I received stickers with the machine. What are they for?

The stickers communicate to consumers how to download the **viv** app to make purchases at the machine. If any stickers are damaged, call 202-695-8228, option 2, to order new stickers.

For more information about **viv**, please contact Vagabond at 202-695-8228, option 2, or email info@vgbnd.co.

info@amsvendors.com • 304-725-6921 • amsvendors.com | info@vgbnd.co • 202-695-8228 • viv-it.co